



**PLEASE RETURN THIS FORM WITH YOUR REPAIR BAG.**

- For Warranty Bags, we will fix all issues and begin repairs immediately. Your bag will be returned as soon as possible.
- See options below for Non-Warranty bags
- Do not include credit card. We will email secure payment invoice .

NAME: \_\_\_\_\_

EMAIL: \_\_\_\_\_ PHONE: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

SHIPPING ADDRESS (IF DIFFERENT):

\_\_\_\_\_  
CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

I would like a **Premium Update** with new shell for **\$259.99** which includes return shipping to domestic USA addresses. This will fix any issues on the rolling bag frame and all zippers and fabric will be brand new. We will begin repairs immediately and email an invoice when complete.

\*Note some older/discontinued models are not eligible. We will contact you with options if that is the case.

I would like a **Standard Update** for **\$199.99** plus additional charge for return shipping and bottom or top casting replacement. This will fix all issues on the rolling bag. We will begin repairs and email an invoice when complete.

I would like **Itemized Repairs**. We will complete a full inspection and contact you via email to discuss charges.

**RETURN ADDRESS:**

LuggageWorks Repair  
579 W High Street  
Aurora, MO 65605